



The importance of data quality for informing CQC's intelligent led inspections

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It all starts with the data



- ✓ What CQC means by 'intelligence-driven regulation'
- ✓ The importance of good data to drive our approach
- ✓ How CQC is working in collaboration with system partners to reduce burden, improve data quality and access and share insights

Our purpose



The Care Quality Commission is the independent regulator of health and adult social care in England.

We make sure health and social care services provide people with safe, effective, compassionate, high-quality care and we encourage care services to improve.



How we work



Operating model:



Key questions:

- Safe
- Effective
- Caring
- Responsive
- Well-led

2013 – 2016/7: Comprehensive view of quality



- Inspected almost **29,000** services and providers between 2013 and July 2017
- Over **10,000** repeat inspections were made during that time
- A series of end of programme reports have been published highlighting the state of care



Latest rating profile for NHS Acute trusts



TO BE ADDED TUESDAY 10th

2016 - 2021:
Powered by greater intelligence



“A more **targeted, responsive**
and **collaborative** approach to
regulation, so more people get
high-quality care”

Delivering 'intelligence-driven'



Maximising the value that can be generated from data (past, present and future) to improve speed, quality and consistency of decisions

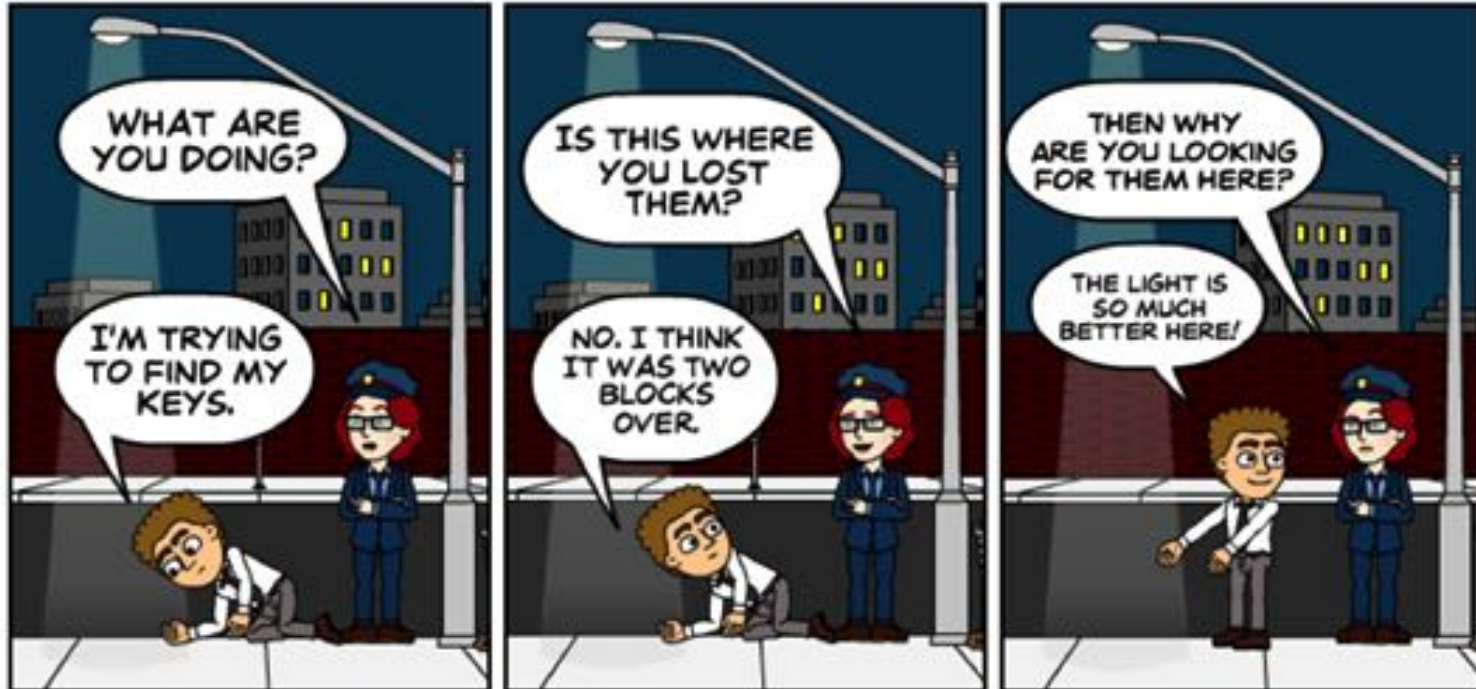
- ✓ Broader set of inputs including contextual data
- ✓ As near-time as we can get
- ✓ Predictive modelling
- ✓ More accessible, more of the time

Focus on outcomes, not what is readily at hand

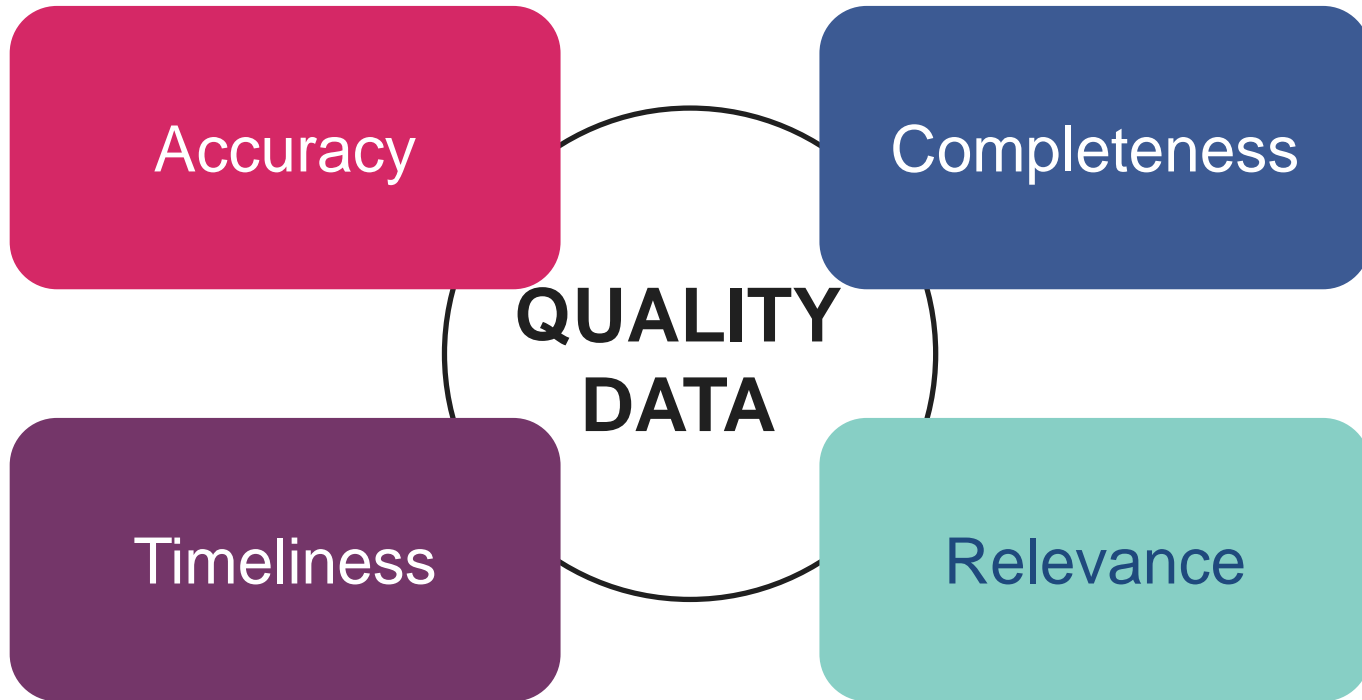


THE STREETLIGHT EFFECT

BY PEDRO ALBERTO ARROYO



The essential data basics for an intelligence-driven approach...



...coupled with system partners
to reduce burden and drive quality



**Final thought:
It all starts with the data**



“Before we bridge the development gap, we needed to bridge the data gap”

Melinda Gates, Bill & Melinda Gates Foundation



Thank you