

The Healthcare Risk and Patient Safety Forum

Putting the patient in patient safety

The Grosvenor (Victoria)
101 Buckingham Palace Road, London, SW1W 0SJ
Wednesday 16th June 2010

9.45 Introduction

Hilary Merrett, Associate Director, Quality and Safety Services

Session 1 The National Picture

10.00 How implementing QIPP will improve patient safety

Dr Maxine Power, National Improvement Lead for Quality and Productivity, Department of Health

10.30 The patient's perspective and NHS Choices

Bob Gann, Head of Strategy and Engagement, NHS Choices, Department of Health

11.00 Break

Session 2 The Interfaces of care: issues for providers and commissioners

11.20 Safety at the interfaces of care

Dr Maureen Baker, Honorary Secretary of the Council, Royal College of General Practitioners

11.50 Contracting for safety: joint commissioning of services

Stephen Washbourne, Deputy Director, Specialised Commissioning Team (West Midlands)

12.20 Lunch

Session 3 Making patient power a reality

13.40 Empowering vulnerable adults

Dr Rachel Fyson, The Ann Craft Trust

14.10 The Expert Patient

Stephen Jacobs, Executive Chairman of the Expert Patient Programme

14.40 Break

Session 4 Case studies: improving clinical safety

15.00 24/7 Care - The impact on patient safety

Dr Robert Ghosh, Clinical Director, Critical and Urgent Services, Homerton University Hospital NHS Foundation Trust

15.30 A toolkit for assessing Caesarian Rates

Pauline Tschobotko, Head of Midwifery, Blackpool, Flyde and Wyre Hospitals NHS Foundation Trust

16.00 Close of conference



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Expert speakers include:

Dr Maxine Power
Department of Health

Bob Gann
NHS Choices, Department of Health

Dr Maureen Baker
Royal College of General Practitioners



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