



PRESS RELEASE

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UK's Top Hospitals receive accolades at tenth anniversary of prestigious awards ceremony

The UK's Top Hospitals have gathered at a ceremony in London for the tenth anniversary of the prestigious CHKS Top Hospital awards where they received accolades for excellence in patient safety, quality of care and data quality.

The Top Hospitals Programme 2010 is the only data-driven set of awards in the UK and uses analysis of nationally available data sets to determine winners in each category. Royal Bournemouth and Christchurch Hospitals NHS Foundation Trust won the Patient Safety Award. This award was based on a number of criteria¹, including rates of hospital-acquired infections and the number of patients dying in hospital.

Royal Berkshire NHS Foundation Trust won the Quality of Care Award. Awarded for excellence in high quality care to patients, appropriate to their diagnosis, it is based on a number of criteria including the length of time patients stay in hospital, the rate of emergency re-admissions and whether the care pathway proceeded as originally intended.

The CHKS Top Hospitals awards also recognise excellence in clinical coding which plays an essential role in assuring the quality of care provided to patients. The winners of this year's CHKS Data Quality Award are: Lancashire Teaching Hospitals NHS Foundation Trust (England), Cardiff and Vale University Health Board (Wales) and Belfast Health and Social Care Trust (Northern Ireland).

Also announced were the CHKS 40Top Hospitals 2010⁵ which celebrate excellence amongst CHKS clients across the UK and are based on the evaluation of 21 key performance indicators covering safety, clinical effectiveness, health outcomes, efficiency, patient experience and quality of care.

Cuan Mhuire Teoranta, Ireland, won the prestigious CHKS Quality Improvement Award, open to all healthcare organisations accredited by CHKS in 2009. The Quality Improvement Award recognises significant improvement to patient care and the patient experience as well as staff welfare, safety and morale.

James Coles, director of research, CHKS, said: "Hospitals are accountable to their patients, their families and their local communities to provide a safe environment and high standards of patient care. Our award winners this year share a commitment to driving improvement and engendering a culture of excellence throughout their organisations."

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Notes to editors:

- 1 The CHKS Patient Safety award is a national award for outstanding performance in providing a safe hospital environment for patients. It is based on over 20 criteria, including rates of hospital-acquired infections and mortality.

The indicators for 2010 include:

- Rates of deaths in hospital within 30 days of a heart bypass
- Rates of deaths in hospital within 30 days of non-elective surgery
- Rates of deaths in hospital within 30 days of elective surgery
- Deaths in hospital within 30 days of emergency admission for hip fractures
- Rate of death in hospital within 30 days of emergency admission with a heart attack
- Deaths in hospital within 30 days of emergency admission for a stroke
- Deaths in low mortality HRG 3.5
- Risk adjusted mortality index
- Readmission rate within 7 days of delivery
- Emergency readmission within 28 days of discharge following hip fracture
- Infection rate following caesarean section
- Obstetric complications for delivery spells

- Rate of elective caesarean section deliveries
- Birth trauma injury to neonatal
- Decubitus ulcer
- Post operative wound infection
- Complications of anaesthesia
- Foreign body left in during procedure
- Post operative pulmonary or deep vein thrombosis
- Post operative sepsis
- Accidental puncture or laceration

- 2 The CHKS Quality of Care Award is a national award for excellence in high quality care to patients, appropriate to their diagnosis. It is based on a number of criteria including the length of time patients stay in hospital, the rate of emergency re-admissions and whether the care pathway proceeded as originally intended.

The indicators for 2010 include:

- Risk adjusted mortality index
- Readmission rate for patients over 16 years
- Risk adjusted length of stay index
- Proportion of day case overstays (Basket of 25)
- % elective inpatients admitted on day of procedure
- % pre-operative bed days for operative spells
- % elective inpatient admissions with no procedure
- Admitted patients: maximum time of 18 weeks from point of referral to treatment
- Maximum waiting time of 4 hours in A&E from arrival to admission, transfer or discharge
- % patients seen within 2 weeks - all suspected cancers
- Discharge to usual place of residence within 56 days of emergency admission from where there with stroke
- Discharge to usual place of residence within 28 days of emergency admission from there with a hip fracture (neck of femur) for patients aged 65 and over
- Proportion of patients aged 65 or over with fractured neck of femur operating on or within 2 days of admission

- 3 The CHKS Data Quality Award recognises the importance of clinical coding and data quality, and the essential role they play in ensuring appropriate patient care and financial reimbursement from commissioners.

The indicators for 2010 are:

- Percentage of uncoded episodes
- Percentage of episodes coded with signs and symptoms as a primary diagnosis
- Depth of coding
- Percentage of invalid codes (generating HRGs in the "U" category)
- Number of episodes with blank or invalid specialty code
- Number of episodes with blank or invalid consultant code

4. The CHKS 40 Top Hospital awards are based on 21 indicators including:

- Risk adjusted mortality
- Risk adjusted length of stay
- Rate of emergency readmission to hospital - 28 days

- Rate of emergency readmission to hospital following treatment for a fractured hip
- Day case rate for target procedures (case mix adjusted)
- Day case conversion rate (case mix adjusted)
- Overall data quality
- Rate of emergency readmission to hospital following AMI within 28 days
- Rate of emergency readmission to hospital within 14 days - COPD
- % of elective inpatients admitted on day of procedure
- Pre-op length of stay for fractured neck of femur
- Pre-op length of stay for elective surgery
- % Elective In-patient admission with no procedure
- Reported MRSA bacteraemia rate
- Reported C-difficile rate for patients aged 65 and over
- Procedure not carried out - hospital decision
- Inpatient Survey
- A&E survey
- Patient misadventures
- Obstetrics complications for delivery spells
- Outpatient DNA - first attendance

5. The CHKS 40 Top Hospitals 2010 are (in alphabetical order):

Basingstoke and North Hampshire NHS Foundation Trust
 Bedford Hospital NHS Trust
 Belfast Health & Social Care Trust
 Blackpool Fylde and Wyre Hospitals NHS Foundation Trust
 Burton Hospitals NHS Foundation Trust
 Calderdale and Huddersfield NHS Foundation Trust
 County Durham and Darlington NHS Foundation Trust
 Dartford and Gravesham NHS Trust
 East Kent Hospitals University NHS Foundation Trust
 Frimley Park Hospital NHS Foundation Trust
 Gateshead Health NHS Foundation Trust
 Guy's and St Thomas' NHS Foundation Trust
 Heatherwood and Wexham Park Hospitals NHS Foundation Trust
 Hereford Hospitals NHS Trust
 Hinchingsbrooke Health Care NHS Trust
 Kingston Hospitals NHS Trust
 Liverpool Women's NHS Foundation Trust
 Medway NHS Foundation Trust
 North Cumbria University Hospitals NHS Trust
 Northumbria Healthcare NHS Foundation Trust
 Royal Surrey County Hospital NHS Foundation Trust
 South Tees Hospitals NHS Foundation Trust
 South Tyneside NHS Foundation Trust
 South Warwickshire NHS Foundation Trust
 Southport & Ormskirk Hospital NHS Trust
 St Helens and Knowsley Teaching Hospitals NHS Trust
 The Countess of Chester Hospital NHS Foundation Trust
 The Dudley Group of Hospitals NHS Foundation Trust
 The Lewisham Hospital NHS Trust
 The Newcastle upon Tyne Hospitals NHS Foundation Trust
 The Pennine Acute Hospitals NHS Trust
 The Queen Elizabeth Hospital King's Lynn NHS Trust
 The Rotherham NHS Foundation Trust
 University College London Hospitals NHS Foundation Trust
 University Hospitals Bristol NHS Foundation Trust
 University Hospitals of Leicester NHS Trust
 West Hertfordshire Hospitals NHS Trust

Western Sussex Hospitals NHS Trust
Weston Area Health NHS Trust
York Hospitals NHS Foundation Trust

6. The CHKS Quality Improvement Award is based on performance in the following criteria:

- Improving patient safety
- Improving the patient's experience and clinical care
- Improving staff safety, welfare and morale
- Evidence of continuous quality improvement approach
- Innovation demonstrated in application submission

7. CHKS Ltd, part of the Capita Group Plc, is the leading independent provider of healthcare intelligence and quality improvement services to the NHS and independent healthcare sector. With over 20 years' experience and working internationally with over 300 clients, CHKS has a portfolio of information products, internationally-recognised accreditation programmes and consultancy services which provide clinicians and managers with the information needed to drive improvements in patient care and experience, financial efficiency, clinical effectiveness and quality. The CHKS Advisory Board was set up in 2007 to provide direction and advice on strategic healthcare issues in the UK and overseas.

For media enquires please contact:

Julian Tyndale-Biscoe, InHealth Communications, on 07882 985597 or Paul Robinson, CHKS, on 07973 234830.

Head Office: CHKS Ltd, 1 Arden Court, Arden Road, Alcester, Warwickshire B49 6HN
Tel: 01789 761600 Fax: 01789 764608