

Improving patient safety and clinical engagement

A national conference for public and private healthcare providers

Royal College of Surgeons in Ireland, Dublin

Tuesday 28th September 2010

Registration and coffee from 13.45

Opening address

Dr James Reilly

Fine Gael Deputy Leader and Spokesman on Health

Chair

John Sweeney

Director, Health Care Informed

14.15 Welcome

Matt Murphy, Director, CHKS

14.30 Building a culture of patient safety and continuous quality improvement

Dr Deirdre Madden, Chair, Commission on Patient Safety and Quality Assurance

15.00 Using accreditation to drive quality and safety

Sister Agnes Fitzgerald, Director, Cuan Mhuire Addiction Treatment Centres
Winner of the *CHKS Quality Improvement Award 2010*

15.30 The tools for improvement: the new international standards and Accreditation Online

Russell Muddiman, Deputy Director, CHKS

16.00 Coffee break

16.30 Engaging clinicians in quality improvement

Dr Joe Devlin, Quality and Clinical Care Directorate, HSE

17.00 Making it work! – an objective-driven quality improvement journey

Sean O’Healy, Chief Executive, Galway Hospice Foundation

17.30 Rewarding the best – the CHKS Accreditation Award presentations

Russell Muddiman, Deputy Director, CHKS

17.45 Drinks reception

The Atrium, Royal College of Surgeons, Dublin

18.45 Close



CHKS
Insight for better healthcare



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